

Household Waste Recycling Centre Charges

North East Recycling Forum
21 September 2017

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Why Do We Charge?

Budget Pressures

Revenue support grant decreasing year on year

Council Tax increases capped

Costs increasing due to inflation and new pressures

All services had to find savings, efficiencies and cuts

Waste Management Service is demand led

3 main costs:

- Disposal of residual waste from borough/district councils
- Recycling credits paid to borough/district councils
- HWRC service

Limited opportunity on first 2 – had to focus on HWRC service



Exploring Options

Environmental Protection Act 1990, Section 51 (1) (b)

It shall be the duty of each waste disposal authority to arrange for places to be provided at which persons resident in its area may deposit their household waste and for the disposal of waste so deposited

The Legal Stuff

- Environmental Protection Act 1990, Section 51 (1) (b)
- Environmental Protection Act 1990, Section 75 (5)
- Environmental Protection Act 1990, Section 75 (8)
- The Controlled Waste (England and Wales) Regulations 2012, Schedule 1, Section 3, Table Item 9
- The Controlled Waste (England and Wales) Regulations 2012, Schedule 1, Section 1



Benchmarking

We weren't first !

- Other English councils already charge
- Near – Darlington & York
- Far – Somerset, Suffolk, Warwickshire
- Tweaked to fit our needs



Consultation

14 October to 22 December 2013

- Range of service reductions considered
 - Charges for some C&D wastes – hardcore, rubble and plasterboard
 - Changes to opening days / times
 - HWRC closures
- Range of consultation methods to attract responses
 - Staff newsletters at NYCC and Borough/District Councils
 - Online with pointers in media, libraries etc
 - Face to face at HWRCs
- Options for hardcore, rubble & plasterboard
 - Stop accepting these materials at HWRCs
 - Accept these materials at 7 strategic HWRCs – for a charge
 - Accept these materials at all 20 HWRCs – for a charge



Consultation Responses

- 1,126 responses from residents and parish councils
- 37 letter / e-mails expressing opinions
- Not many wanted to pay – even to avoid the risk of site closures
- All 20 HWRCs to continue to accept these wastes
- Concerns about increased fly-tipping

HWRC consultation - Final overview QA				
	Number of responses	#	%	Iteration #
				relative to
Q4. Are you completing this questionnaire as a...? (Please tick one box that best describes you)				
Resident of North Yorkshire	496		43.9%	95.9%
Commercial organisation/business	6		0.5%	1.5%
Charity/other organisation	24		2.1%	4.8%
Other	20		1.8%	3.9%
No answer	22		2.0%	-
Please tell us what you think of the following proposals (Please tick one box per row)				
Q4.1 The County Council's HWRCs should not accept soil and rubble waste.				
Strongly agree	21		1.9%	3.9%
Agree	25		2.2%	4.7%
Neutral	23		2.0%	4.5%
Disagree	171		15.2%	31.0%
Strongly disagree	294		26.1%	56.9%
No answer	34		3.0%	-
Q4.2 All of the County Council's HWRCs should accept soil and rubble waste but at a charge.				
Strongly agree	78		6.9%	14.3%
Agree	161		14.3%	28.5%
Neutral	61		5.4%	11.7%
Disagree	164		14.5%	31.0%
Strongly disagree	152		13.5%	29.3%
No answer	24		2.1%	-
Q4.3 Some of the County Council's larger HWRCs should accept soil and rubble waste at a charge and the remaining HWRCs should not accept this waste.				
Strongly agree	60		5.3%	11.7%
Agree	130		11.6%	25.1%
Neutral	36		3.2%	6.7%
Disagree	147		13.0%	28.5%
Strongly disagree	221		19.6%	41.2%
No answer	30		2.7%	-

Initial Charges – 4 August 2014

Hardcore, Rubble and Plasterboard

- Easy to manage in existing dedicated containers
- Negotiated service changes on sites with contractors
- Extensive communications campaign
 - Banners on HWRCs and in libraries
 - Press and Radio
 - Local Councils
- Tour de France in Yorkshire



Additional Charges – 1 April 2016

Tyres, and Stokesley HWRC Residents Permits

- DCLG Consultation - preventing backdoor charging at HWRCs

- January 2015 – resulted in new legislation
- Stop Somerset model of site provision
- Confirmed charging for C&D waste acceptable
- Confirmed acceptable to charge non-residents
- Confirmed acceptable to charge for tyres



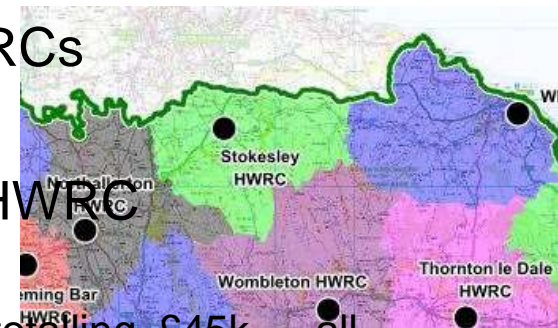
Preventing 'backdoor' charging at household waste recycling centres
Government's response to consultation

- Reduced opening times introduced at all 20 HWRCs

- Tyre charges introduced at all 20 HWRCs

- Residents only permits introduced at Stokesley HWRC

- Heavy reliance on ANPR data
- Wrote to neighbouring councils asking for donations totalling £45k – all declined
- Non-residents not banned as other Councils have done
- Charges applicable for some, but not all wastes



How we charge?

Same system and prices at all 20 HWRCs

- Card payments only
 - Difficult to manage float at 20 sites
 - Banking arrangements
 - Security risk
 - Same payment machine on each site – continuity
 - Phone-a-friend service available
- Charge by standard bag size, or tyre size
 - Weight / volume = Trading Standards
 - Standard bags
 - ~20ltr for Hardcore, rubble and plasterboard
 - ~90ltr for residual waste, garden waste and wood
- Prices estimated from container sizes/costs
- Same prices for residents, non-residents and businesses
- VAT not charged
- Receipts and Duty of Care CWTNs available
- PCIDSS training for 80 staff

Handling Customer Card Payments

online learning



Volume	Hardcore & Plasterboard	Paper	Scrap Metal	Cardboard	Clutter	Plastic	Hard Plastics	Glass Jars & Bottles
1 x standard bag	£7.00	£5.25	£5.00	£5.00	£5.00	£5.00	£5.00	£5.00

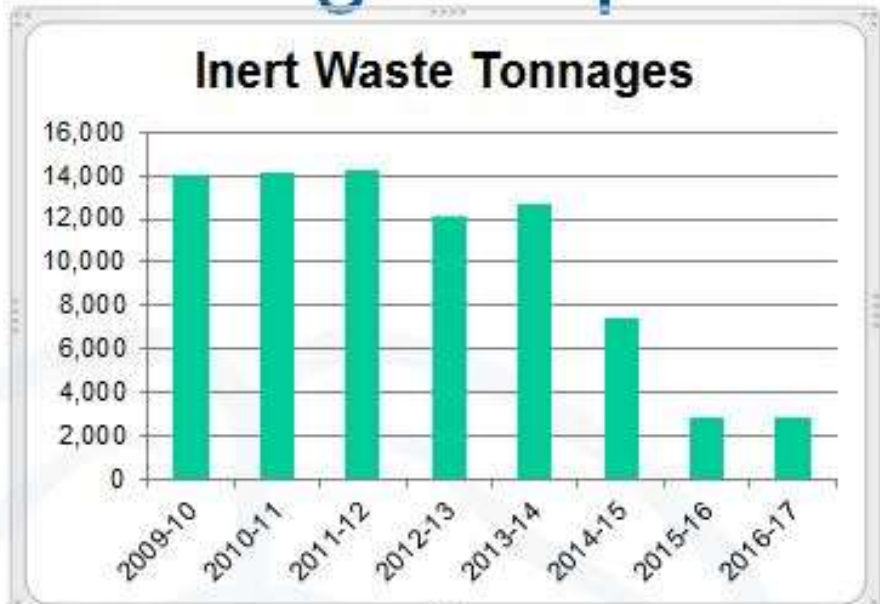
Volume	Active Waste	Garden Waste	Wood
1 x standard bag	£10.00	£10.00	£10.00
1.5 to 2 x standard	£15.00	£15.00	£15.00
2 to 2.5 x standard	£20.00	£20.00	£20.00
2.5 to 3 x standard	£25.00	£25.00	£25.00
3 to 3.5 x standard	£30.00	£30.00	£30.00
3.5 to 4 x standard	£35.00	£35.00	£35.00

Volume	Hardcore & Plasterboard	Paper	Scrap Metal	Cardboard	Clutter	Plastic	Hard Plastics	Glass Jars & Bottles
1 x standard bag	£7.00	£5.25	£5.00	£5.00	£5.00	£5.00	£5.00	£5.00

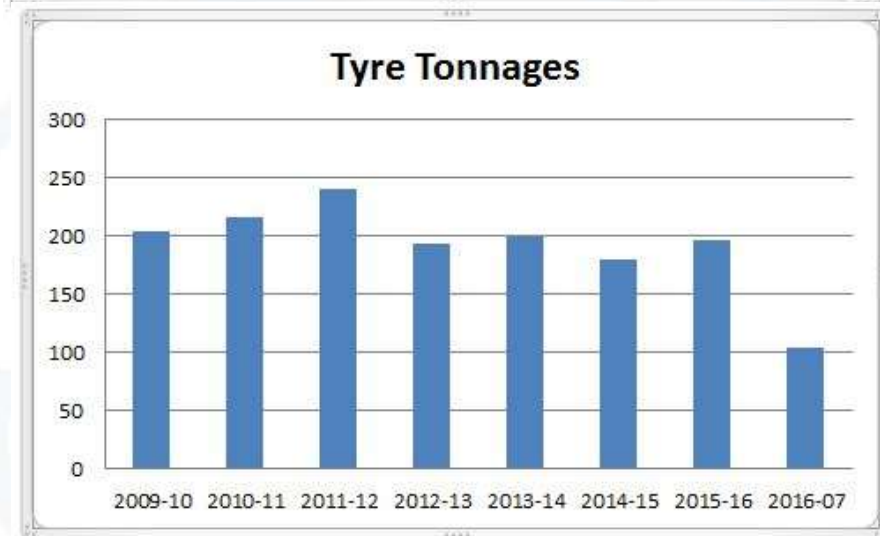
Volume	Active Waste	Garden Waste	Wood
1 x standard bag	£10.00	£10.00	£10.00
1.5 to 2 x standard	£15.00	£15.00	£15.00
2 to 2.5 x standard	£20.00	£20.00	£20.00
2.5 to 3 x standard	£25.00	£25.00	£25.00
3 to 3.5 x standard	£30.00	£30.00	£30.00
3.5 to 4 x standard	£35.00	£35.00	£35.00



Tonnage Impacts



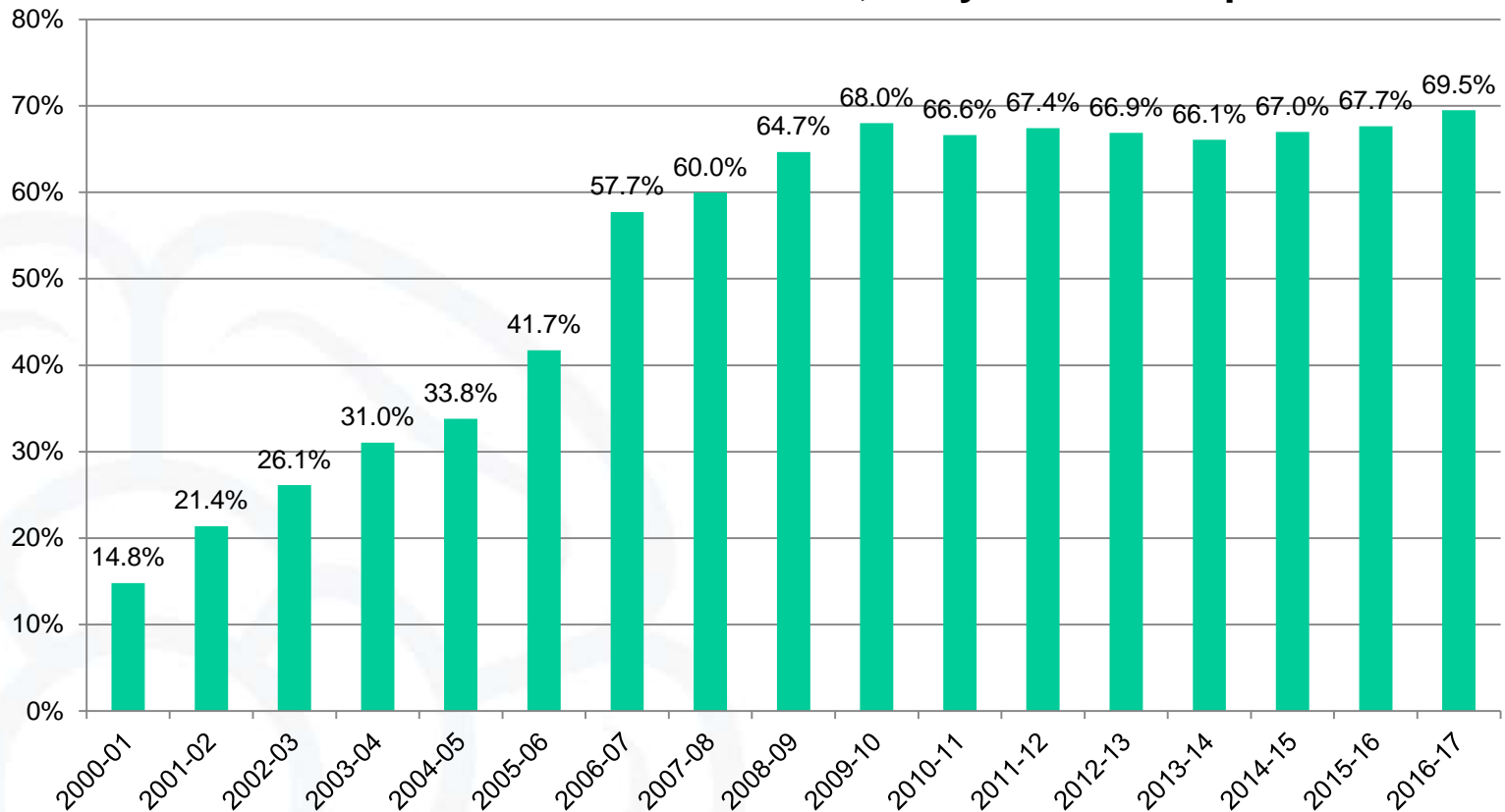
~75% reduction in inputs



~50% reduction in inputs

Recycling Performance Impacts

NYCC HWRC Network - % Reused, Recycled or Composted



Cost Impacts

Wednesday closures (2012) - £240k per annum

Hardcore, rubble & plasterboard (2014) - £400k per annum

Tyres (2016) - £20k per annum

Reduced opening times (2016) - £60k per annum

Charges to non-residents (2016) - £45k per annum

Recent Developments – DIY Waste

WRAP HWRC Guide

http://www.wrap.org.uk/sites/files/wrap/INH0449_HWRC_Guide_%20final.pdf



5.1.3 DIY, construction and demolition waste

Construction and demolition waste from households is not defined as household waste for the purposes of **section 51 of the EPA 1990**, which sets out the duty for waste disposal authorities (WDAs) to provide HWRCs to residents to dispose of their household waste.

DIY waste is classed as household waste if it results from work a householder would normally carry out. However interpretation differ on the householder's ability to perform certain home improvement tasks and if a householder employs the services of a trades person to perform domestic tasks consideration must be given the classification of the resultant waste.

Examples of construction and demolition waste from households could include:

- doors and windows;
- fitted kitchens;
- fitted wardrobes;
- inert material such as rubble, concrete, bricks and roof tiles;
- plasterboard;
- soil from landscaping activities; and
- any other building materials.

Local authorities understand that such waste can be generated by householders, and they therefore need to dispose it. Several authorities have limited the quantity that can be disposed of for free within their HWRC network, which minimises abuse from traders while providing a service to householders. An example is provided below.

Litter Strategy for England



Household Waste Recycling Centres (also known as civic amenity sites, or local 'tips')

There is a long-established precedent of free access for local residents to deposit household waste at household waste recycling centres (HWRCs) and this is now reflected in Regulations brought into force in 2015. This service enables residents to dispose of their household waste without charge and reduces the risk of fly-tipping and backyard burning.

Government's view is clear: DIY waste is classed as household waste if it results from work a householder would normally carry out. A number of local authorities have introduced additional charges for the deposit of waste which local authorities categorise as 'waste other than household waste'. However, as Government made clear following the consultation on preventing 'backdoor' charging at HWRCs, this can inconvenience residents and make disposing of their waste more difficult. There is also a risk these charges can be counterproductive and simply transfer costs to dealing with additional fly-tipping and littering. It is therefore important that, where charges are proposed, they are proportionate and transparent and are made in consultation with local residents so that local services meet local needs.

Thanks for listening 😊

Any Questions?

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